



Terms & Conditions For 2025 Residential Install 4 LBO Get 1 Free LBO Incentive Program

Huawei Smart PV Community is operated by Huawei and its affiliates (collectively, "Huawei", "we", "us", and "our"). These General Terms & Conditions (referred to as the "Rules") are the terms and conditions that you must comply with when participating in the Huawei Smart PV Community 2025 Install 4 LBO Get 1 Free LBO Incentive Program. The Rules stipulates the conditions, requirements, and rights of Huawei Smart PV Community (referred to as the "Community") users to participate the program and claim the rewarded device.

I. 2025 Overview of the 2025 Residential Investor Incentive Program

Huawei Smart PV Community has established the Residential Incentive Program (hereinafter, the «Program») for installers and their legally authorized representatives who meet the applicable conditions. The program ID is IP20251008100005. Once any new installation that complies with the "PROGRAM RULES" is completed, the installer can claim free devices according to the "PROGRAM RULES".

II. Program Territory

France Metropolitan (excluding DROM-COM and Corsica)

III. Program Duration

The Program will begin at 00:00:00 on November 1, 2025 (CET) and end at 23:59:59 on February 28th 2026 (CET). However, Huawei reserves the unilateral right to decide when to start or end the Program based on resource availability.

IV. Participation Requirements

Only those who meet the following conditions may participate in the Program:

- a) Installer registered and certified in the Huawei Fusionsolar Smart PV Management System who has correctly registered and certified the Company Account in the Community. Please refer the Annex A to find more details how to registered and certified the Community.
- b) Certified Installer in France.
- c) The Installer must accept EDM.
- d) Inverter must be purchased from France Metropolitan. The devices which are purchase from other countries or regions shall not be able to participate the program.

V. Program Rules:

For every 4 units of the SUN2000-LBO of any power installed, 1 additional unit of SUN2000-LBO, also of any power, can be redeemed. If the installer does not select a model, Huawei will randomly send a model. The inverter must be installed in France and connected to FusionSolar from November 1, 2025, until February 28th 2026.

Device Redemption: Installers can redeem the reward device from December 1, 2025, until May 31, 2026.

Incentive Shipment Period: Maximum of 3 months from the date of the product redemption request.

VI. How to Participate

- a) Installers must register and log in to the HUAWEI Smart PV Community with their company



account.

- b) Installers must apply to participate in the program and carefully check all its details.
- c) Installers must accept by written the Terms and Conditions before creating any request.
- d) To create a request, installers must provide the inverter serial number, as well as the corresponding Fusionsolar account name.
- e) Installers may receive an "Error Message" if any SN does not comply with the "Rules" and can then edit it and proceed again.
- f) Installers must select the reward devices (one SUN2000-LB0, any power) provided by the program.
- g) Installers must confirm the delivery address and submit the request for approval.
- h) The HUAWEI Smart PV Community operations manager will check all requests and approve them.
- i) Installers can check the status of requests in the community.
- j) Once the requests are approved, the HUAWEI Smart PV Community operations manager will inform our distribution partner to initiate the delivery of the device.

VII. Delivery of the Reward Device

HUAWEI will authorize a third party for the delivery of the incentive devices, also reserving the possibility of managing it through its Gold/Silver partners in the country.

VIII. List of Applicable Products

Product Type	Product Models to Choose From
Inverter	SUN2000-3/3.68/4/4.6/5/6K-LB0

IX. Disclaimer

- a) Huawei is not liable for any losses or damage caused to you in whole or in part by you relying upon, using, or interpreting the Program or other information obtained through your (or any other person's) access to and/or use of the Program.
- b) To the extent permitted by French law, Huawei is not liable to you or to anyone else for any liabilities, losses, damages, or compensations if you or anyone else are unable to access or use the Program or Huawei's web pages due to:
 - 1. Any suspension or termination of the Program by Huawei to enable maintenance work or updates to systems, software, or hardware to be carried out;
 - 2. Any delay or failure of a system or network communication that is owned or controlled by someone other than Huawei;
 - 3. Any errors or interruption due to hacker attacks or similar security breaches; or
 - 4. Any other event or occurrence beyond our reasonable control.
- c) Huawei's partner acknowledges that, under no circumstances, no information relating to the resale prices and/or any pricing details (e.g. rebates, incentives, discounts, etc.) resulting from the



relationship between the partner and its own distributors and/or customers shall be communicated in any way whatsoever, directly or indirectly, with Huawei.

- d) The completeness, accuracy, reliability, or timeliness of any of the content made available on or through the Program.

The quality and after-sales service of gifts redeemed through participation in the Program.

- e) All Installers participating in this Program shall act in compliance with all applicable laws and regulations. Huawei reserves the right to exclude the Installer from the Program and to cancel the reward in the event of any non-compliance.

X. Privacy Statement

When participants accumulate and redeem rewarded devices according to the Rules, we will collect and use participants' personal data in accordance with the Program. We will use and protect participants' personal data in accordance with the [Privacy Policy](#) of the Community.

XI. Dispute Resolution

The formation, interpretation, and operation of the Rules and any dispute or claim arising out of or in connection with it (including non-contractual disputes or claims) are governed by and construed in accordance with the laws of France, without giving effect to principles of conflicts of law. Both parties agree that any dispute arising out of the Program or related to the Program, that cannot be resolved amicably within thirty (30) days, shall be submitted exclusively to the Commercial Court of Nanterre (France).

XII. Validity of Clauses

If any clause (or part of a clause) of the Program is ruled by a court of competent jurisdiction or any other competent authorities to be void, invalid, or unenforceable, it shall be deemed that such a clause has been deleted from the Rules and all the remaining clauses of the Program shall remain in full force and effect to the extent that they are capable of standing without the clauses ruled void, invalid, or unenforceable.

XIII. Account Security

You must keep the username and password of your community ID secret and confidential, and you must not share them with anyone else. We recommend that you choose a strong password and keep it secure. You are responsible for keeping your password safe, and shall bear any losses, damages, liabilities, or claims of any sort as a result of you providing your community ID details to a third party.

XIV. Revision and Update of the Rules

Huawei reserves the unilateral right to revise the "PROGRAM RULES" at any time by updating this page. Your continued use of the Community after any such changes are released shall be deemed as your acceptance of said changes.

XV. Contact Us

If you have any questions about the Rules or bonus point redemption, please contact your channel manager or send an email to huaweidpfr@huawei.com.



Annex A: Tutorial – Associer comptes FusionSolar & Smart PV Community



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Associer comptes